Alicia Holdinghausen 351 Lakeshire Drive Daly City CA 94015

Aug 29th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

Wanted to let you know, why I chose a competitive provider for my internet use. For when I had AT@T, had nothing but problems, and when I did I was connected to voice my concerns, to somebody in India, that could barely speak English! When I was connected to somebody in the country, they only talked about their great service, which was anything but mediocre, to put it mildly. Since I switched to Sonic.net, boy! What a difference. Had not had to make any calls to complain about their service, for its "par excellence" Never wish to sign up with anybody else. Always heard that competition was good for business, and its a very good adage. For it makes businesses work harder to provide good service for its customers . Please provide competition, for businesses. Alicia

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